



DIVISION OF STUDENT AFFAIRS

CONFERENCES & VISITOR SERVICES

Welcome to the University of Maryland

We are excited to welcome you to our beautiful campus home at the University of Maryland College Park! Our team at Conferences & Visitor Services (C&VS) will be helping to take care of you and your program during your stay with us this summer.

As you plan for your visit and navigate your stay, we hope that this brief Welcome Guide will provide you with a few resources to help answer some of your questions and explain what to expect during your stay. Your residential building(s) will be staffed 24-hours a day by our team to help welcome you and answer any of your questions onsite.

In this guide, you will find details on what to expect during and after your program. Please reach out to us if you have any additional questions or concerns leading up to your stay with us.

We are here to help!

Sincerely,

Your Team at Conferences & Visitor Services



Checking In to Your Program/Event

This section provides information about our general check-in procedures and services that will be available upon arrival.

Check-In

I. Check-in Process

During the check-in, CONFERENCES & VISITOR SERVICES will set up two areas. The first is the housing check-in. This is where guests will receive their meal cards and keys to their room. The second is the commuters and questions table, typically staffed by the assigned Assistant Program Manager. This is where commuters for your program/event can receive their meal cards, and where other guests can ask questions about building locations, roommates, and any other issues they may have.

Your check-in may also include a registration table for your program/event. Typically, guests check-in with the program/event staff first to verify that their balance is paid, and then move to housing check-in, but the process can be tailored to suit your needs.

II. General Information About Meal/Access Cards

Upon checking in, each guest will receive a meal/access card. This card will give them access to their residence hall, access to the 24-hour hospitality desk (if it is not located in their residence hall), and access to the stairs/elevator.

In addition, the card will grant guests access into the dining hall for their meal plan. Each card is programmed for their scheduled meals, so guests should not share or attempt to use meal cards multiple times. Cards will be color-coded so that your staff and guests can easily identify which meal plan of which they are a part.



Late Check-In

After check-in, all check-in materials, including resident meal cards, are transferred to your program/event's 24-hour hospitality desk. Participants can check-in at any time after the previously arranged check-in time is over. The participant will be responsible for speaking with an Event/Program Manager about checking in with the program/event itself.

All commuter meal cards (with lanyards) will be transferred to the Event/Program Manager at the end of check-in. Event/Program Managers can then distribute them to commuters as they arrive. Event/Program Managers will be held responsible for all remaining commuter cards at this point.

Meal, Access, and ChargeUM cards

I. Meal Cards

Meal cards serve as a guest's access card to the residence hall as well as their ticket into the dining hall. CONFERENCES & VISITOR SERVICES works with your team to order an agreed-upon quantity of meal cards from Dining Services equal to your program requirements.

It is important to note that meals cannot be refunded or transferred after the card is swiped, so once a card is used once at the dining hall, we are no longer able to return it.

Cards are activated for the duration of your program/event. Once your program/event has ended, guests will no longer be able to use these cards for access into the dining hall and/or residence halls.

II. Access Cards

Access Cards are swipe cards that strictly function as access into residence hall spaces during program/event dates. They are NOT meal cards.

Bedroom Keys

During check-in you will be assigned room key(s) that will grant you access into your specific bedroom. Depending on the style of room in which you are residing, you may be assigned one or two keys that will grant you access into your suite/apartment and/or your individual bedroom. Please do not share or exchange your bedroom key(s) with anyone. You will





be responsible for keeping your bedroom, the key(s), and all of your personal items secure at all times during your stay.

We encourage you to keep all of your check-in materials attached via the lanyard that you will be provided during check-in. Many of our bedroom doors automatically lock behind you so it will be important to keep your key with you every time you leave your bedroom.

All bedroom keys should be returned to your 24-hour hospitality desk upon check-out. Fees will be incurred for missing or lost keys. If you are temporarily locked-out of your room, our hospitality desk can provide you with a temporary key free of charge until you can locate your key.

Housing & Commuter Check-In Staffing and Services

I. Check-In Staffing

CONFERENCES & VISITOR SERVICES will schedule staff to help facilitate your program/event's check-in into residential lodging and/or to obtain their meal cards. Additionally, a CONFERENCES & VISITOR SERVICES supervisor will be present to work with a designated, knowledgeable staff member from your team to resolve any problems that may arise on-site. Additional CONFERENCES & VISITOR SERVICES staff members are available upon request.

II. Driving Directional Signage

CONFERENCES & VISITOR SERVICES will automatically place signs that direct guests to check-in and check-out locations from both Baltimore Avenue (Rt. 1) and University Boulevard (Rt. 193). Signs are placed prior to check-in and remain in place for the duration of your program/event.

Bed Linen Service

If CONFERENCES & VISITOR SERVICES has been contracted to offer bed linens for your program/event, overnight guests will be supplied with a linen pack providing the following:

- Pillow
- Sheets
- Pillowcase
- Blanket
- Towels



Items That Overnight Guests Should Consider Bringing

Depending on the services arranged for your program/event, guests should consider bringing a variety of items designed to make their overnight stay in the residence hall more enjoyable.

Most likely, your program/event has arranged for overnight, air-conditioned, multiple occupancy residence halls with linen services. With this in mind we recommend that overnight guests consider bringing the following items with them:

- Shower shoes
- Toiletries (toothbrush, toothpaste, soap, shampoo, etc.)
- Alarm Clock
- Fan
- Cell Phone (optional but required if one wants to access program/event guest internet)



During Your Program/Event

This section provides information about procedures and services that take place while your program/event is underway and after you leave. We have included several different ideas and plans that will help make your program/event run as smoothly as possible.

Staff Working with Your Program/Event

CONFERENCES & VISITOR SERVICES has several branches of staff that will interact with you during your stay. Our staff is available 24/7 to work with your program.

- Hospitality Supervisors
 - Hospitality Supervisors work with your program/event during check-in and check-out. They also oversee the hospitality desk and desk assistants.
- Desk Assistants
 - Our desk assistants maintain our hospitality desks 24 hours a day during your stay. Guests can direct any questions to the desk assistants. Desk assistants should be made aware of any situations or issues in the residence halls and can put program coordinators and guests in contact with the appropriate staff member.
- Service Team
 - The service team is tasked with placing and removing linen packages in the residence halls.
- Other university staff
 - Other staff includes other departments within the university, such as housekeeping, residential facilities, and transportation services.

On-Site Services

I. Overnight Parking Permits

Any additional overnight permits that are needed, beyond those provided as part of your group's contract, can be written during the check-in. Any guest needing a permit will need confirmation from one of the authorized individuals listed as Event/Program Managers.



II. Room Changes and Roommate Requests

If a guest requests a room change, this can be accomplished on-site if rooms are available. The Assistant Program Manager will handle any changes at the Commuters and Questions table. The requesting guest will be given the options that are available and will be issued the new key if a change is agreed upon by the guest and potential roommates.

Parking Tickets

Your program/event may include a parking crew directed by the Department of Transportation (DOTS), and guests will be directed to park in the appropriate spaces. However, if a guest receives a parking ticket, they will need to appeal the ticket online or in person at the Department of Transportation (DOTS) offices located in the Regents Drive Garage. Instructions to appeal the ticket are printed on the back of the ticket. CONFERENCES & VISITOR SERVICES staff cannot accept and/or void any parking tickets handed out by the Department of Transportation Services staff. For any further questions about parking tickets, DOTS can be reached by phone at 301-314-3687 (301-314-DOTS).

Lost and Found

If any items are found during your program/event's stay, they should be given to the 24-hour hospitality desk. Guests should report missing items to the front desk, where a description of the item and the guest's contact information will be logged into our system so that the guest can be contacted if the item is found.

If an item is left behind at the dining hall, dining hall staff will place the item in their lost and found near the entrance of the dining hall. Please talk to a dining hall staff member in an attempt to locate these items.

For items left behind once your stay has ended, please refer to the Lost/Left Behind Items section of this guide.

Lost or Stolen Meal Cards and Keys

I. General Information

Meal/access cards are the first line of defense in keeping guests and their belongings safe and secure. Keys are the second. Meal cards will give residential guests swipe access into the building

and access to any elevator or stairs in their residence hall. Room keys will help guests secure themselves and their items into their assigned bedrooms. It is important that meal/access cards and keys are carefully monitored by guests and that any lost or stolen cards are reported immediately to the 24-hour hospitality desk.

II. Temporary Meal/Access Card and Key Loans

If a meal/access card or key gets locked in a room and an attendee needs access to the elevator and/or his or her room, spare access cards and bedroom keys will be assigned by the 24-hour hospitality desk. These cards must be returned. If spare access cards and keys are not returned within a timely manner, a lock core change will be ordered, and the group will be charged a fee once the program has ended.



III. Lost or Stolen Meal/Access Cards

If a Meal/Access Card is lost or stolen, the 24-hour hospitality desk will issue a temporary Access Card and the lost card will be deactivated. This card is for access purposes only. This card **MUST** be returned at Check-Out or the group will be charged a \$5.00 replacement fee. The attendee will also need to obtain a new meal card. The dining hall will issue a new meal card upon the attendee's request. There is a \$5.00 Meal Card replacement fee that can be paid by the attendee at the dining hall. Please **DO NOT** allow attendees to share meal cards during their stay.

IV. Faulty or Unintentionally Deactivated Meal/Access Cards

If a meal/access card becomes faulty and/or unintentionally deactivated, please follow the directions above to attain a new, black access card. Faulty meal cards will not incur a penalty fee to replace and can be issued at the dining hall front desk. To avoid faulty or deactivated cards, please treat meal cards like credit cards - avoid contact with magnets and try not to damage the black card strip.

WiFi

WiFi is offered to all of our guests free of charge through the University of Maryland guest network. However, guests will need an SMS enabled device in order to utilize this service. Guests can access the guest network by following these steps:

1. Ensure that the device has the WiFi turned on and searching for a network.
2. Choose the “umd-guest” network option and follow the prompts to request an account.
3. Access the text message to obtain your username and password.



4. Sign on using your credentials.

You can use the username and password to sign on to up to 3 devices. Access expires 24 hours after sign on. You can request another account if you need additional WiFi access.

For more information about guest WiFi, visit go.umd.edu/guest-wifi.

Maintenance Issues

If there are any maintenance issues during your stay such as malfunctioning air-conditioning units, door and lock issues or moisture issues, please notify our 24-hour hospitality desk immediately with as many details as possible. Our Desk Assistants will place a work order, and Residential Facilities will be by shortly to resolve these issues. If you or a guest would like a room change in addition to placing a work order, you can notify the Desk Assistant or contact your Assistant Program Manager.



After Your Program/Event

Conferences & Visitor Services works continuously throughout the summer months to facilitate all of the summer program/events and a variety of other programs that welcome guests to our campus community. Here are a few items for you to consider at the conclusion of your summer program.

Check-Out

I. Check-Out Process

Check-out may occur at or near the 24-hour hospitality desk. Signage for check-out is typically posted one day prior to the check-out.

II. Room Checks

If guests accrue a substantial amount of trash or have damaged their bedroom, CONFERENCES & VISITOR SERVICES may be forced to issue a cleaning or repair fee. To avoid these fees, we recommend that program managers are assigned to inspect guests' rooms before they can check-out.

Lost/Left Behind Items

If items are left behind after a program/event, you can coordinate with the Program Manager of your group to search for and potentially return the item. Program Managers and guests can arrange to claim the item from CONFERENCES & VISITOR SERVICES, or the item can be mailed to the guest (however, shipping must be paid for by the individual requesting this service).

Lost Meal/Access Cards and Keys

If a key is lost or stolen, the 24-hour hospitality desk will issue a spare key and a lock core change will be ordered. A note will be left on the door informing the attendee that he or she can pick up a new key at the 24-hour hospitality desk. There is an \$85 fee for this service that will be charged to the group. All guests are informed and agree to this charge during the check-in process.

At the end of your program/event, CONFERENCES & VISITOR SERVICES will give the program manager a list of guests that have not returned their key(s).



Safety & Emergency Procedures

The following section provides information about program/event security, and what to do in the event of an emergency. Program Managers and guests should be aware of this information.

- A. University Rules and Regulations - It is the responsibility of the Program Managers to advise each attendee of University Rules and Regulations, some of which are outlined below. This is not a complete list of university rules and regulations. Please contact your Program Manager for additional information. All guests and program/event staff are prohibited from:
1. Possession of illegal substances.
 2. Cooking, except in designated kitchen areas.
 3. Possession of animals, except when required to assist disabled persons.
 4. Tampering with fire systems or fire safety equipment.
 5. Possession of any weapon, fireworks, or other flammable materials.
 6. Disruptive, destructive or dangerous behavior as, at any time, it may be defined by the University such as (but not limited to):
 - a) Throwing or hanging anything out of a window.
 - b) Disrupting the activities of other program/events, guests, students, or staff in any way, verbally or physically.
 - c) Use of any sports equipment inside the residence hall.
 - d) Misuse of, and/or horseplay in, the elevators.
 - e) Destruction of any University property, including residence hall and/or lounge furniture.
 7. Possession or consumption of alcohol in public areas, and/or possession or consumption of alcohol by attendees under the age of 21.
 8. Smoking in any University building.
 9. Installation of air-conditioning units in any space without prior written consent from university.



II. Incident Notification

Licensee will notify the Program Manager or CONFERENCES & VISITOR SERVICES' Associate Director in the event of any incident (including but not limited to illness, injury, and/or property damage) involving program/event attendees, program/event staff, coaches, University staff, and/or University property. Licensee will not call emergency personnel to the residence hall without notifying the hospitality desk.

Emergency and Safety Phone Numbers

Program/Campus Phone:

Emergencies: 911

Non-Emergency: x5-3555

Non-Program/Campus Phone or Cell Phone

Emergencies: 301-405-3333

Non-Emergencies: 301-405-3555

Please keep in mind that dialing 911 from a cell phone as compared to a university phone will trigger a response from *Prince George's County* public safety. The University has set up its own response teams and procedures, which will not be put into play with a 911 call to the County. In fact, University authorities may not be notified if County services are called.

If using a cell phone is a necessity, the preferred phone number for emergency situations is **301-405-3333** and, for non-emergency situations, **301-405-3555**.

In the event of an elevator outage, ***RESIST THE URGE to call 911, 301-405-3333, or 301-405-3555***. The phone in the elevator is connected to a system that will coordinate rescue and repair service crews who are familiar with university elevators. Calling in an outside agency may result in the exacerbation of the equipment failure and cause longer elevator outages. This nuance of the phone system should be explained to all staff and participants.

Theft Prevention

Bedroom doors must be locked manually with a key. Guests are issued lanyards so they can easily carry their keys with them. The easiest way to help prevent theft is to lock bedroom doors.

Medical Emergencies

All program/events should have an agreed-upon emergency plan. Please contact your program manager to discuss procedures in the case of an emergency. Below is a list of preparatory guidelines and suggestions that should be considered in the case of an emergency. This list is not comprehensive nor is it an adequate replacement for discussing these issues with your group leader.

- Medical emergencies include but are not limited to:
 - Serious accidents involving participants, coaches, and/or staff
 - Serious illnesses
 - Natural disasters

- Preparation for a medical emergency.
 - You should know and have a list of important contacts including room numbers and phone numbers for:
 - Medical personnel
 - Staff with CPR/First Aid training
 - Your hospitality desk
 - Emergency services

Below is a sample medical emergency outline. This outline is not meant to replace a medical emergency plan that should be discussed with your group leader prior to the beginning of program/event.

In the event of a medical emergency:

1. Attend and assess the victim(s) first.
2. Get professional help or designate someone to do so by calling the appropriate number with the appropriate information as listed below.
 - a. From any program/event phone: dial 911 for emergencies and x5-3555 for non-emergencies
 - b. From a cell phone: dial 301-405-3333 for emergencies and 301-405-3555 for non-emergencies
 - c. Blue Emergency Phones around campus have a red emergency button that links directly with 911
 - d. Caller should know the following:
 - i. Location of victim (building name, floor, and room)
 - ii. Symptoms/state of victim: conscious, breathing bleeding, vomiting, etc.



3. Designate someone to retrieve the Medical Release/Permission form.
4. Call your Hospitality Desk and let them know that you have called 911. This will trigger a separate emergency response system.
5. Administer CPR if qualified and appropriate.
6. Implement the parent/guardian notification plan.
7. Once the situation is under control or Emergency Medical Staff has taken over, complete a detailed incident report (See sample incident report).

If an injury or death has occurred, do not release the name(s) of the injured/deceased until all next of kin (defined as immediate family) have been notified.

The University Health Center

<http://www.health.umd.edu/>

Phone: 301-314-8180 or x4-8180

The University Health Center is located on Campus Drive directly across from the Stamp Student Union. The Health Center offers a number of services that may be of use to guests and staff in the case of a non-emergency medical situation. For information on services offered, visit their website or call the number above.

Summer Hours

- Monday - Tuesday: 8:00am - 5:00pm
- Wednesday: 11:00am - 5:00pm
- Thursday - Friday: 8:00am - 5:00pm
- Saturday - Sunday: CLOSED

Pharmacy Hours:

- Monday - Tuesday: 9:30am - 5:00pm
- Wednesday: 11:00am - 5:00pm
- Thursday - Friday: 9:30am - 5:00pm
- Saturday - Sunday: CLOSED

Hours may vary on holidays.

Cost/Insurance Information

Guests will be required to pay a visitor fee that can be paid at the time of visit or billed to the parent/guardian of the guest. This fee does not include laboratory, pharmacy, or additional



services which may be needed. The UHC is not a participating provider with any insurance company. Patients are directly responsible for payment of the fees incurred. Patients' insurance companies may or may not reimburse them for services. Guests may request coded bills to submit to their insurance companies, if needed.

If an attendee or chaperone needs to use University Health Services

If the attendee is under 18 make sure he or she is accompanied by an adult/program manager. The attendee will need his or her medical permission/release form.

Elevator Information

Guests should be informed that elevator outages do occur and that the Hospitality Desk should be notified whenever an elevator is out of service. Guests should also be informed that misuse of the elevators can also cause elevator outages. If a guest or guests become trapped in an elevator, they should stay calm and follow these instructions:

- Each elevator is equipped with a phone receiver or call box. A trapped guest should pick up the receiver or push the button on the call box to call for help. A trained technician will be sent to solve the problem and safely escort the guests out of the elevator.
- If, for some reason, the call box is not working and a cell phone is available, call the Hospitality Desk.
- If the trapped guest(s) are able to communicate with anyone located outside of the elevator, they should instruct that person to notify the Hospitality Desk of the situation.
- DO NOT call 911 or x5-3333 unless a guest is in a life-threatening situation and/or becomes hysterical.
 - Our trained technicians are the best way for an elevator to be repaired.
 - Calling an outside agency may result in the exacerbation of the equipment failure and cause longer elevator outages.

Fire Safety

A fire emergency exists when there is visible flame, the presence or odor of smoke, the release of toxic gas, or a flammable liquid spill. When such an emergency is discovered, an occupant should:

1. Pull the building fire alarm, unless the alarm is already sounding.
2. Shut off equipment in the immediate area and close the door if it is safe to do so.
3. Do not use elevators under any circumstances in a situation where fire is suspected.



4. Call 911 from a campus phone or 301-405-3333 from an off-campus phone, alerting them of the status and location of the emergency.
5. Leave the building, exiting through the emergency fire doors in the stairwells, not through the lobby. Meet in a pre-designated “safe spot.”
6. One chaperone must notify the Hospitality desk of the location of the fire, smoke, toxic gas, or flammable liquid spill. This will trigger a separate emergency response.
7. Be available to assist emergency responders by giving information about the situation.
8. Do not re-enter the building until the emergency fire response team has assessed the situation and deemed the building safe for re-entry.

Groups should discuss and confirm a fire safety plan prior to coming to campus to safely evacuate a facility and reconvene in a safe location away from the fire.

NOTE: The use of fire extinguishers is not required by any building occupant or campus employee and is not recommended for those who have not received training.



Important Phone Numbers

Hospitality Desks

Annapolis Hall.....	301-314-2662 (ANNA)
Centreville Hall.....	301-314-2368 (CENT)
Cumberland Hall.....	301-314-2862 (CUMB)
Denton Hall.....	301-314-3368 (DENT)
Easton Hall.....	301-314-3278 (EAST)
Elkton Hall.....	301-314-3558 (ELKT)
Ellicott Hall.....	301-314-3554 (ELLI)
Hagerstown Hall.....	301-314-4243 (HAGE)
LaPlata Hall.....	301-314-5275 (LAPL)
Oakland Hall.....	301-314-6255 (OAKL)
Prince Frederick Hall.....	301-314-3733 (FRED)
Queen Anne’s Hall.....	301-314-4455(HILL)

Medical/Emergency Contacts

UMD Emergency Police.....	301-314-3333 or #3333
UMD Non-Emergency Police.....	301-314-3555
Poison Control Center.....	800-222-1222
Prince George’s County Health Department.....	301-883-7851
University Health Center.....	301-314-8180

Area Hospitals

Washington Adventist Hospital.....	301-891-5070
Southern Maryland Hospital Center.....	301-868-8000
Prince George’s Hospital Center.....	301-618-2000
Doctor’s Community Hospital.....	301-552-8118
Laurel Regional Hospital.....	410-792-2270

Other Important Numbers

Conferences & Visitor Services	
Office.....	301-314-7884
Welcome Center.....	301-314-7777

Make sure to know the numbers of your Program Manager and Assistant Program Manager(s) contact information in case of an emergency.



Appendix

The following section provides forms and information referenced throughout this document.



APPENDIX #1.1

WHERE TO USE YOUR DINING PLAN OR CARDS

Source : <http://dining.umd.edu/plans/where-to-use-your-plan/>

Dining Halls

	Meal Card	Dining Dollars Card	Terrapin Express Card	Cash	Credit Card	ChargeUM Card
The Diner	✓	✓	✓	✓	✓	✓
South Program/eventus Dining Hall	✓	✓	✓	✓	✓	✓
251 North	✓	✓	✓	✓	✓	✓

Cafes on Campus

	Meal Card	Dining Dollars Card	Terrapin Express Card	Cash	Credit Card	ChargeUM Card
Applause		✓	✓	✓	✓	✓
BRBean		✓	✓	✓	✓	✓
Bytes		✓	✓	✓	✓	✓
Coffee Bar		✓	✓	✓	✓	✓
Creative Commons		✓	✓	✓	✓	✓
E+M Cafe		✓	✓	✓	✓	✓
Encore		✓	✓	✓	✓	✓
Food for Thought		✓	✓	✓	✓	✓
IQ Fresh Kiosk		✓	✓	✓	✓	✓
Kim Kafe		✓	✓	✓	✓	✓



Off the Record		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Physics		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Quantum		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Rudy's		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Samovar		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Severn		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Sneakers		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Terp Bites Kiosk		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
The Turn		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

The Shops @ Maryland

	Meal Card	Dining Dollars Card	Terrapin Express Card	Cash	Credit Card	ChargeUM Card
24 Shop		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Engage		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
East Leonardtown		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
North Convenience		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
South Commons		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

Restaurants

	Meal Card	Dining Dollars Card	Terrapin Express Card	Cash	Credit Card	ChargeUM Card
Mulligan's Grill and Pub		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>



Martin Engineering Food Court

	Meal Card	Dining Dollars Card	Terrapin Express Card	Cash	Credit Card	ChargeUM Card
E+M cafe		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Subway		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Taco Bell Express		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

Dining in the Stamp

	Meal Card	Dining Dollars Card	Terrapin Express Card	Cash	Credit Card	ChargeUM Card
Chick-fil-A		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Coffee Bar		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Maryland Dairy		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Qdoba		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Sbarro		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Subway in the Terpzone		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Hibachi San			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
McDonald's			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Moby Dick			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Panda Express			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Saladworks			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>



Other Dining

	Meal Card	Dining Dollars Card	Terrapin Express Card	Cash	Credit Card	ChargeUM Card
Green Tidings Food Truck		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Maryland Farmers' Market			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Maryland Hillel			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

Athletics

	Meal Card	Dining Dollars Card	Terrapin Express Card	Cash	Credit Card	ChargeUM Card
Concessions, Maryland Stadium			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Concessions, Xfinity Center			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Concessions, Shipley Field			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

Services @ the Stamp

	Meal Card	Dining Dollars Card	Terrapin Express Card	Cash	Credit Card	ChargeUM Card
Art & Learning Center			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Hoff Theatre			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Mailboxes, Etc.			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Terp Zone Recreation Center			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>



Ticket Office			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
University Book Center			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

University Services

	Meal Card	Dining Dollars Card	Terrapin Express Card	Cash	Credit Card	ChargeUM Card
University Health Center			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
University Library System			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Academic Computing (Open Lab)			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
On Program/eventus Laundry Facilities			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Pay for Print at the WAM Labs			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>



Phone Numbers

If calling from off-program/eventus:

x4 = 301.314.xxxx
 x5 = 301.405.xxxx
 x6 = 301.226.xxxx

Hospitality Desks

Annapolis Hall (South Hill Hospitality Desk).....x4-2662 (x4-ANNA)
 Centreville Hall.....x4-2368 (x4-CENT)
 Cumberland Hall..... x4-2862 (x4-CUMB)
 Denton Hall.....x4-3368 (x4-DENT)
 Easton Hall..... x4-3278 (x4-EAST)
 Elkton Hall.....x4-3558 (x4-ELKT)
 Ellicott Hall.....x4-3554 (x4-ELLI)
 Hagerstown Hall x4-4243 (x4-HAGE)
 LaPlata Hall x4-5275 (x4-LAPL)
 Leonardtownx4-5366 (x4-LEON)

Medical/Emergency Contacts

Emergencies.....911
 Non-Emergency Police..... x5-3555
 Cell Phone Emergencies.....301.405.3333
 Cell Phone Non-Emergency Police301.405.3555
 Poison Control Center.....800.222.1222
 Prince George’s County Health Department301.883.7851
 University Health Centerx4.8180

Area Hospitals

Washington Adventist Hospital.....301.891.5070
 Southern Maryland Hospital Center.....301.868.8000
 Prince George’s Hospital Center301.618.2000
 Doctor’s Community Hospital.....301.552.8118
 Laurel Regional Hospital.....410.792.2270

Campus Information x5-1000
 Conferences & Visitor Services..... x4-7884